



Metropolitan Area EMS Authority
2900 Alta Mere Drive
Fort Worth, Texas 76116-4115
(817) 923-3700
www.medstar911.org

MEMORANDUM

DATE: September 25, 2019
TO: MAEMSA Board of Directors
FROM: Douglas R. Hooten, CEO
SUBJECT: Board of Directors ePacket for September 2019

Enclosed are the board reports for September 2019. If you have any questions, please feel free to contact me at (817) 632-0509 or dhooten@medstar911.org.

Our Mission:

*To provide world class mobile healthcare with the highest quality customer service
and clinical excellence in a fiscally responsible manner*

**Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Finance Report – August 31, 2019**

The following summarizes significant items in the August 31, 2019 Financial Reports:

Statement of Revenues and Expenses:

Month to Date: Net retained earnings for the month of August, 2019 is a gain of \$460,226 as compared to a budgeted gain of \$229,701 for a positive variance of \$230,524.

- The positive variance in August is driven by an increase in transports over budget of 828 total transports and a positive variance to budget in Salaries and Wages of 3% or \$82,780.
- Health Insurance Claims paid for the month of August were over budget by 43%.

Year to Date: The 11 months ended August, 2019 shows a gain of \$1,764,330 as compared to a budgeted gain of \$2,028,292 for a negative variance of (\$263,962).

- During the audit, \$260K in medical claims were found to apply to the FY18 fiscal year, and that figure is consistent with earlier years. However, because of the Continental issue, there were a total of \$698K in claims from FY18 as yet unpaid. Thus, \$428K is expensed in this current year. All submitted bills have now been paid; however, we cannot know if there are any more to be billed. We will continue to watch this situation as it unfolds.

Key Financial Indicators:

- Current Ratio – MedStar has \$17.40 in current assets (Cash, receivables) for every dollar in current debt. (Goal: a score of \$1.00 would mean sufficient current assets to pay debts.)
- Cash as % of Annual Expenditures – The Restated Interlocal Cooperative Agreement, Sec 5.5.2, mandates 3 months of operating capital. As of August 31, there is 5 months of operating capital.
- Accounts Receivable Turnover – This statistic indicates MedStar’s effectiveness in extending credit and collecting debts by indicating the average age of the receivables. MedStar’s goal is a ratio greater than 3.0 times; current turnover is 3.80 times.
- Return on Net Assets – This ratio determines whether the agency is financially better off than in previous years by measuring total economic return. An improving trend indicates increasing net assets and the ability to set aside financial resources to strengthen future flexibility. Management has budgeted a return of 7.04% on assets. Through August, the return is 4.81%.

MAEMSA/EPAB cash reserve balance as of August 31, 2019 is \$503,012.69.



Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
 Balance Sheet By Character Code
 For the Period Ending August 31, 2019

		Current Year		Last Year
	Assets			
11	Cash	\$19,936,708.91		\$21,192,817.10
13	Accounts Receivable	\$13,333,705.02		\$19,691,210.82
15	Inventory	\$299,899.39		\$299,899.39
17	Prepaid Expenses	\$885,603.09		\$997,218.40
18	Property Plant & Equ	\$53,097,440.04		\$46,867,188.74
19	Accumulated Deprecia	(\$19,909,229.61)		(\$16,506,973.62)
	Total Assets	\$67,644,126.84		\$72,541,360.83
	Liabilities			
21	Accounts Payable	(\$457,161.71)		(\$186,342.20)
24	Other Current Liabil	(\$1,510,552.37)		(\$3,285,602.33)
25	Accrued Interest	(\$7,781.31)		(\$3,859.98)
26	Payroll Withholding	(\$4,977.31)		(\$6,226.13)
28	Long Term Debt	(\$4,266,831.63)		\$0.00
29	Other Long Term Liab	(\$2,534,007.41)		(\$3,785,368.69)
	Total Liabilities	(\$8,781,311.74)		(\$7,267,399.33)
	Equities			
30	Equity	(\$57,098,485.04)		(\$62,071,010.00)
35	Control	(\$1,764,330.06)		(\$3,202,883.78)
	Total Equities	(\$58,862,815.10)		(\$65,273,893.78)
	Total Liabilities and Equities	(\$67,644,126.84)		(\$72,541,293.11)



Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Statement of Revenue and Expenditures

For the Period Ending August 31, 2019

[Actual compared with Budget]

	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
Revenue						
40 Transport Fees	\$15,836,341.01	\$14,243,771.00	\$1,592,570.01	\$159,555,488.62	\$156,724,952.00	\$2,830,536.62
41 Contractual Allow	(\$6,305,590.37)	(\$3,886,819.00)	(\$2,418,771.37)	(\$64,078,491.63)	(\$42,760,771.00)	(\$21,317,720.63)
42 Provision for Uncoll	(\$5,010,212.83)	(\$6,344,141.00)	\$1,333,928.17	(\$50,749,543.39)	(\$69,817,516.00)	\$19,067,972.61
43 Education Income	\$14,628.00	\$75.00	\$14,553.00	\$102,414.58	\$69,415.00	\$32,999.58
44 MIH Program Income	(\$84,707.54)	\$70,731.61	(\$155,439.15)	\$433,557.13	\$621,347.71	(\$187,790.58)
45 Standby/Subscription	\$53,235.44	\$54,764.00	(\$1,528.56)	\$732,559.40	\$769,669.00	(\$37,109.60)
46 Pop Health PMPM	\$50,665.94	\$55,385.16	(\$4,719.22)	\$567,779.92	\$609,236.76	(\$41,456.84)
48 interest on Investme	\$1,811.60	\$0.00	\$1,811.60	\$67,479.74	\$0.00	\$67,479.74
49 Gain(Loss) on Dispos	\$0.00	\$0.00	\$0.00	\$62,316.17	\$0.00	\$62,316.17
Total Revenue	\$4,556,171.25	\$4,193,766.77	\$362,404.48	\$46,693,560.54	\$46,216,333.47	\$477,227.07
Expenditures						
50 Salaries	\$2,352,139.79	\$2,434,920.22	(\$82,780.43)	\$26,817,586.84	\$27,287,212.42	(\$469,625.58)
55 Benefits and Taxes	\$563,400.89	\$392,896.57	\$170,504.32	\$5,776,490.52	\$4,356,601.99	\$1,419,888.53
72 Interest	\$15,129.09	\$16,551.03	(\$1,421.94)	\$125,118.87	\$108,581.35	\$16,537.52
73 Fuel	\$103,473.36	\$95,015.67	\$8,457.69	\$1,040,595.88	\$1,045,172.37	(\$4,576.49)
74 Medical Supp/Oxygen	\$163,428.04	\$182,677.00	(\$19,248.96)	\$1,816,243.15	\$2,044,718.00	(\$228,474.85)
75 Other Veh & Eq	\$43,733.16	\$34,799.95	\$8,933.21	\$449,428.38	\$382,800.29	\$66,628.09
76 Rent and Utilities	\$62,833.25	\$43,734.33	\$19,098.92	\$491,000.47	\$481,077.63	\$9,922.84
77 Facility & Eq Mtc	\$77,913.35	\$42,936.17	\$34,977.18	\$514,006.33	\$497,982.87	\$16,023.46
78 Postage & Shipping	\$1,292.97	\$7,379.69	(\$6,086.72)	\$34,878.83	\$81,176.59	(\$46,297.76)
80 Station	\$38,985.29	\$29,080.86	\$9,904.43	\$377,772.72	\$363,075.46	\$14,697.26
81 Comp Maintenance	\$112,546.00	\$110,605.00	\$1,941.00	\$1,304,333.53	\$1,216,655.00	\$87,678.53
85 Insurance	\$15,088.51	\$30,991.42	(\$15,902.91)	\$335,799.46	\$340,905.62	(\$5,106.16)
86 Advertising & PR	\$824.83	\$1,411.01	(\$586.18)	\$38,872.65	\$56,821.11	(\$17,948.46)
87 Printing	\$2,412.61	\$5,813.96	(\$3,401.35)	\$40,912.36	\$63,953.56	(\$23,041.20)
88 Travel & Entertain	\$4,615.17	\$6,819.00	(\$2,203.83)	\$77,561.68	\$135,082.00	(\$57,520.32)
89 Dues & Subs	\$9,047.68	\$6,846.00	\$2,201.68	\$100,322.04	\$109,381.00	(\$9,058.96)
90 Continuing Educ Ex	\$37,385.00	\$13,085.00	\$24,300.00	\$88,607.70	\$177,089.00	(\$88,481.30)



Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

Statement of Revenue and Expenditures

For the Period Ending August 31, 2019

[Actual compared with Budget]

	Current Month Actual	Current Month Budget	Current Month Variance	Year to Date Actual	Year to Date Budget	Year to Date Variance
91 Professional Fees	\$205,185.29	\$169,104.26	\$36,081.03	\$2,097,779.55	\$1,959,346.86	\$138,432.69
95 Education Expenses	\$9,702.03	\$14,991.00	(\$5,288.97)	\$96,261.04	\$124,156.00	(\$27,894.96)
96 Miscellaneous	\$615.20	\$168.00	\$447.20	\$69,022.28	\$1,848.00	\$67,174.28
97 Depreciation	\$276,193.23	\$324,239.00	(\$48,045.77)	\$3,236,636.20	\$3,354,404.00	(\$117,767.80)
Total Expenditures	\$4,095,944.74	\$3,964,065.14	\$131,879.60	\$44,929,230.48	\$44,188,041.12	\$741,189.36
Net Rev in Excess of Expend	\$460,226.51	\$229,701.63	\$230,524.88	\$1,764,330.06	\$2,028,292.35	(\$263,962.29)

**Metropolitan Area EMS Authority dba MedStar Mobile Healthcare
Key Financial Indicators
August 31, 2019**

	Goal	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019
Current Ratio	> 1	8.88	7.19	8.97	9.49	17.40

Indicates the total short term resources available to service each dollar of debt. Ratio should be greater than 1, so that assets are available to retire debt when due.

Cash as % of Annual Expenditures	> 25%	49.02%	65.31%	55.06%	47.07%	43.83%
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Indicates compliance with Ordinance which specifies 3 months cash on hand.

Accounts Receivable Turnover	>3	5.47	4.16	4.96	4.28	3.79
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A measure of how these resources are being managed. Indicates how long accounts receivable are being aged prior to collection. Our goal is a turnover rate of greater than 3 .

Return on Net Assets	7.04%	13.95%	11.60%	10.35%	10.11%	4.81%
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Reveals management's effectiveness in generating profits from the assets available. Budgeted return on net assets for FY19 is 7.04%.

**Emergency Physicians Advisory Board
Cash expenditures Detail**

	<u>Date</u>	<u>Amount</u>	<u>Balance</u>
Balance 1/1/17			\$ 609,665.59
J29 Associates, LLC	2/27/2017	\$ 1,045.90	\$ 608,619.69
Brackett & Ellis	11/19/2018	\$ 28,506.50	\$ 580,113.19
FWFD Grant	4/3/2019	\$ 56,810.00	\$ 523,303.19
Brackett & Ellis	4/3/2019	\$ 20,290.50	\$ 503,012.69
Balance 8/31/19			<u>\$ 503,012.69</u>

**Business Gold Rewards**MEDSTAR/AMAA
DOUGLAS R HOOTEN
Closing Date 08/28/19

Next Closing Date 09/27/19

Account Ending [REDACTED]

New Balance	\$6,049.12
Minimum Payment Due	\$917.42
Payment Due Date	09/22/19[‡]

‡ Late Payment Warning: Your Payment Due Date is 09/22/19. If you do not pay your Minimum Payment Due by your Next Closing Date, you may have to pay a late fee of up to \$39.00 and your Pay Over Time APR may be increased to the Penalty APR of 29.99%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your Pay Over Time balance. For example:

If you make no additional charges and each month you pay...	You will pay off the balance shown on this statement in about...	And you will pay an estimated total of...
Only the Minimum Payment Due	17 years	\$12,705

If you would like information about credit counseling services, call 1-888-733-4139.

➔ See page 2 for important information about your account.

Douglas R Hooten
 APPROVED

↓ Please fold on the perforation below, detach and return with your payment ↓

Payment Coupon
Do not staple or use paper clips

Pay by Computer
americanexpress.com/business

Pay by Phone
1-800-472-9297

Account Ending [REDACTED]

Enter 15 digit account # on all payments.
Make check payable to American Express.

DOUGLAS R HOOTEN
MEDSTAR/AMAA
2900 ALTA MERE DR
FORT WORTH TX 76116-4115

Membership Rewards® Points
Available and Pending as of 07/31/19
846,329

For more details about Rewards, please visit americanexpress.com/rewardsinfo

Account Summary

Pay In Full Portion

Previous Balance	\$335.63
Payments/Credits	-\$335.63
New Charges	+\$865.42
Fees	+\$0.00
New Balance	= \$865.42

Pay Over Time Portion

Previous Balance	\$11,200.22
Payments/Credits	-\$14,403.94
New Charges	+\$8,387.42
Fees	+\$0.00
Interest Charged	+\$0.00
New Balance	= \$5,183.70
Minimum Due	\$52.00

Account Total

Previous Balance	\$11,535.85
Payments/Credits	-\$14,739.57
New Charges	+\$9,252.84
Fees	+\$0.00
Interest Charged	+\$0.00

New Balance \$6,049.12
Minimum Payment Due \$917.42

Days in Billing Period: 31

Customer Care

Pay by Computer
americanexpress.com/business

Customer Care 1-800-492-3344
Pay by Phone 1-800-472-9297

➔ See page 2 for additional information.

Check here if your address or phone number has changed. Note changes on reverse side.

AMERICAN EXPRESS
P.O. BOX 650448
DALLAS TX 75265-0448

\$ _____
Amount Enclosed



0000349991382953784 000604912000091742 24 H



Payments and Credits

Summary

	Pay In Full	Pay Over Time ♦	Total
Payments	-\$335.63	-\$11,200.22	-\$11,535.85
Credits			
DOUGLAS R HOOTEN ██████████	\$0.00	\$0.00	\$0.00
STEVE POST ██████████	\$0.00	-\$3,203.72	-\$3,203.72
Total Payments and Credits	-\$335.63	-\$14,403.94	-\$14,739.57

Detail

*Indicates posting date

♦ - denotes Pay Over Time activity

For more information, visit
americanexpress.com/payovertimeinfo

Payments

Date	Description	Amount
08/20/19*	DOUGLAS R HOOTEN ONLINE PAYMENT - THANK YOU	-\$11,535.85

Credits

Date	Description	Amount
08/08/19	STEVE POST SAGE SOFTWARE IRVINE CA 1-866-996-7243 PAY OVER TIME OPTION	-\$3,203.72 ♦

New Charges

Summary

	Pay In Full	Pay Over Time ♦	Total
DOUGLAS R HOOTEN ██████████	\$865.42	\$8,387.42	\$9,252.84
Total New Charges	\$865.42	\$8,387.42	\$9,252.84

Detail

♦ - denotes Pay Over Time activity

For more information, visit
americanexpress.com/payovertimeinfo



DOUGLAS R HOOTEN
 Card Ending ██████████

Date	Description	Location	TX	Amount
07/29/19	CHISHOLM TRAIL 100 CLU 817-253-9011 Renew Chisholm Trail 100 Club mbrship PAY OVER TIME OPTION	HURST	TX PO 2193854	\$1,000.00 ♦
07/31/19	SLADEK CONFERENCE SERVICE 899000002503 BSLADEK@SCS-EVENTS.COM PAY OVER TIME OPTION Reg's for Kerby Johnson to attend TX EMS Conf.	HUTTO	TX PO 2194053	\$225.00 ♦
07/31/19	NTTA CUST SVC TOLLS ONLINE TOLL FEES	PLANO	TX PO 2194327	\$34.00
08/01/19	CONCUR TECHNOLOGIES 588-895-4815 PAY OVER TIME OPTION	588-895-4815	WA PO 2194025	\$150.00 ♦
08/02/19	CHILDRENS CANCER FUND 9726641450 PAY OVER TIME OPTION	DALLAS	TX PO 2193940	\$250.00 ♦
08/02/19	PAYFLOW/PAYPAL 0045 888-883-9770	LAVISTA	NE PO 2193978	\$30.30
08/02/19	TWILIO, INC. COMPUTER STORE	SAN FRANCISCO	PO 2193988	\$10.00

Detail Continued

◆ - denotes Pay Over Time activity

					Amount
08/02/19	AMZN MKTP US*MA8QU3QC1 BOOK STORES Carabiners for Logistics	AMZN.COM/BILL	WA	PO 2193944	\$26.41
08/03/19	AMERICAN AIRLINES 45105572 AMERICAN AIRLINES Ticket Number: 0010653669244 Passenger Name: HOOTEN/DOUGLAS Document Type: CLUB MEMBERSHIP FEE PAY OVER TIME OPTION	DALLAS	TX	PO 2193977	\$575.00 ◆
				Date of Departure: 08/03	
08/04/19	WEBSITEHOSTINGBILLCOM 4059488300	OKLAHOMA CITY	OK	PO 2194015	\$69.00
08/04/19	AMZN MKTP US*MA3JQ1DX2 BOOK STORES Carabiners for Logistics	AMZN.COM/BILL	WA	PO 2193948	\$67.48
08/06/19	TIFF'S TREATS..... 948907107229851 ID86JEp0ee 76116 Board budget review meeting PAY OVER TIME OPTION	AUSTIN	TX	PO 2194024	\$152.44 ◆
08/06/19	AMZN MKTP US*MA18H6DB1 BOOK STORES Carabiners for Logistics	AMZN.COM/BILL	WA	PO 2193947	\$59.95
08/06/19	AMZN MKTP US*MA1WA7VB0 BOOK STORES Carabiners for Logistics	AMZN.COM/BILL	WA	PO 2193946	\$59.95
08/06/19	AMZN MKTP US*MA0T45VC0 BOOK STORES Carabiners for Logistics	AMZN.COM/BILL	WA	PO 2193945	\$59.95
08/07/19	KNOWWARE INTERNATIONAL 888-468-1537 Macros Kit for Deployment / QI Macros PAY OVER TIME OPTION	DENVER	CO	PO 2193989	\$379.00 ◆
08/07/19	NEOPOST USA 1 Stickers for Mail machine 15809197 76116- BUSINESS SERVICES	MILFORD	CT	PO 2193967	\$48.99
08/07/19	NATIONAL ASSOCIATION OF E 899000003363 JOANN.FREEL@NAEMSE.ORG PAY OVER TIME OPTION 2019 Level 1 Symposium - Myles Garratt	PITTSBURGH	PA	PO 2193987	\$300.00 ◆
08/07/19	NTTA CUST SVC TOLLS ONLINE TOLL FEES	PLANO	TX	PO 2194327	\$48.00
08/07/19	FULLBARS CELL PHONE AND C 00-080311605 ELECTRONICS REPAIR Fixed one broken screen PAY OVER TIME OPTION	FORT WORTH	TX	PO 2194016	\$109.00 ◆
08/08/19	VISTAPR*VISTAPRINT.COM PRINTING Banner: 2019 Talent Champion	866-8936743	MA	PO 2194086	\$66.02
08/09/19	TEXASHEALTHFOUNDATION 0260 817-462-6431 Donation in Dr. Geesbreght's name PAY OVER TIME OPTION	ARLINGTON	TX	PO 2194066	\$500.00 ◆
08/09/19	WEB*NETWORKSOLUTIONS 888-642-9675 Renewal of Domains PAY OVER TIME OPTION	888-642-9675	FL	PO 2194038	\$389.79 ◆
08/12/19	FROSCH/GANT TRAVEL MANAGE TRAVEL AGENCY SERVICE Ticket Number: 89007803217185 Passenger Name: ZAVADSKY/MATTHEW SCO Document Type: TRAVEL AGENCY FEE	BLOOMINGTON	IN	PO 2194065	\$5.00
				TVL fee	
08/12/19	FROSCH/GANT TRAVEL MANAGE AMERICAN AIRLINES From: To: Carrier: Class: DALLAS/FORT WORTH SAN DIEGO LINDBERG AA S DALLAS/FORT WORTH AA Q Ticket Number: 00174050283584 Passenger Name: ZAVADSKY/MATTHEW SCO Document Type: PASSENGER TICKET Matt speaking at CAA conf. San Diego - we will reimbursed by CAA PAY OVER TIME OPTION	BLOOMINGTON	IN	PO 2194065	\$300.47 ◆
				Date of Departure: 09/25	
08/12/19	WEB*NETWORKSOLUTIONS 888-642-9675 Private reg. of MedStarsaver.org	888-642-9675	FL	PO 2194040	\$15.99

Continued on next page



Business Gold Rewards
 MEDSTAR/AMAA
 DOUGLAS R HOOTEN
 Closing Date 08/28/19

Account Ending ██████████

Detail Continued ◆ - denotes Pay Over Time activity

						Amount
08/13/19	FAST FRAME OF TEXAS 436845557019337 FAST.FRAME@ATT.NET	FORT WORTH	TX	PO 2194160		\$85.83
Framed Healthcare Professional of 2019						
08/13/19	TWILIO, INC. COMPUTER STORE	SAN FRANCISCO		PO 2194144		\$10.02
08/14/19	IN *HF CUSTOM SOLUTIONS 121545 76109	FORT WORTH	TX	PO 2194088		\$850.73 ◆
T-Shirts for American Heart Walk						
PAY OVER TIME OPTION						
08/14/19	DOORDASH*CHIPOTLE +16506819470	SAN FRANCISCO	CA	PO 2194112		\$33.94
08/14/19	DIFFERENTIAL & GEAR OF FO 628044006587 817-222-9595	FORT WORTH	TX	PO 2194075		\$240.00 ◆
Parts for ambulance - Fleet						
PAY OVER TIME OPTION						
08/15/19	FULLBARS CELL PHONE AND C 00-080311605 ELECTRONICS REPAIR	FORT WORTH	TX	PO 2194100		\$178.00 ◆
Fixed broken screen and camera iPhone						
PAY OVER TIME OPTION						
08/15/19	HOLIDAY INN EXPRESS Arrival Date 08/15/19 00000000 LODGING	SAN ANGELO	TX	PO 2194138		\$119.78 ◆
		Departure Date 08/16/19	Room for Macara Trusty attending mtg in San Angelo, TX			
PAY OVER TIME OPTION						
08/16/19	FROSCH/GANT TRAVEL MANAGE AMERICAN AIRLINES	BLOOMINGTON	IN	PO 2194159		\$320.60 ◆
From: DALLAS/FORT WORTH		To: SEATTLE-TACOMA INT DALLAS/FORT WORTH	Carrier: AA AA	Class: O G		
Ticket Number: 00174053484452		Date of Departure: 10/09				
Passenger Name: PARTAIN/DESIREE VIRG						
Document Type: PASSENGER TICKET		Attending Wellness Retreat for Hope Squad				
PAY OVER TIME OPTION						
08/16/19	FROSCH/GANT TRAVEL MANAGE TRAVEL AGENCY SERVICE	BLOOMINGTON	IN	PO 2194159		\$5.00
Ticket Number: 89007804460094						
Passenger Name: PARTAIN/DESIREE VIRG						
Document Type: TRAVEL AGENCY FEE						
08/16/19	AMZN MKTP US*MA4BO3RW0 BOOK STORES	AMZN.COM/BILL	WA	PO 2194089		\$24.58
LED glow ball for parade of lights						
08/22/19	NTTA AUTOCHARGE TOLLS TOLL FEES	PLANO	TX	PO 2194327		\$200.00 ◆
PAY OVER TIME OPTION						
08/22/19	FORT WORTH CHAMBER OF COM 8173362491	817-3362491	TX	PO 2194219		\$60.00
08/24/19	CVS PHARMACY 8007467287	FORT WORTH	TX	PO 2194199		\$1,011.90 ◆
Gift cards to purchase Holiday party gifts/deco						
PAY OVER TIME OPTION						
08/26/19	STEEL CITY POPS - FWTX squareup.com/receipts	Fort Worth	TX	PO 2194200		\$990.97 ◆
Ice Pops for Crews for two days						
PAY OVER TIME OPTION						
08/26/19	PRICELINE*FOUR POINTS HOTEL ROOM	800-774-2354	CT	PO 2194302		\$144.74 ◆
Hotel room for Desi in Seattle, Hope Squad meeting						
PAY OVER TIME OPTION						
08/26/19	TWILIO, INC. COMPUTER STORE	SAN FRANCISCO		PO 2194221		\$10.01
08/28/19	PANTHEON SYSTEMS INC 8559279387	SAN FRANCISCO	CA	PO 2194282		\$35.00



MedStar Response Time Reliability and AVG Response Time Performance

Period: Aug 2019

Member City	Pri	Current Month							100 Response Compliance Period		
		Calls	On Scene	Avg RT	Late Responses	On Time %	Extended Responses Count	Extended Responses %	Compliance Calculated Responses	Late Responses	On Time %
Blue Mound	1	2	2	00:06:57	0	100.0%	0	0.0%	53	2	96.2%
	2	8	7	00:08:35	1	87.5%	0	0.0%	8	1	87.5%
	3	2	2	00:08:08	0	100.0%	0	0.0%	38	0	100.0%
Total Blue Mound		12	11								
Burleson	1	97	95	00:08:26	22	77.3%	4	4.1%	97	22	77.3%
	2	173	161	00:09:02	33	80.9%	7	4.0%	173	33	80.9%
	3	81	74	00:12:01	19	76.5%	4	4.9%	81	19	76.5%
	4	185	185	00:34:12	27	85.4%	7	3.8%	185	27	85.4%
Total Burleson		536	515								
Edgecliff Village	1	12	12	00:06:17	0	100.0%	0	0.0%	77	10	87.0%
	2	12	12	00:08:14	0	100.0%	0	0.0%	45	3	93.3%
	3	3	3	00:10:00	0	100.0%	0	0.0%	65	1	98.5%
Total Edgecliff Village		27	27								
Forest Hill	1	45	45	00:09:42	13	71.1%	0	0.0%	45	13	71.1%
	2	99	86	00:08:50	9	90.9%	0	0.0%	99	9	90.9%
	3	44	35	00:11:24	6	86.4%	1	2.3%	87	9	89.7%
Total Forest Hill		188	166								
Fort Worth	1	2781	2666	00:08:27	494	82.2%	66	2.4%	2781	494	82.2%
	2	5506	5036	00:08:45	603	89.0%	79	1.4%	5506	603	89.0%
	3	3070	2805	00:10:28	313	89.8%	60	2.0%	3070	313	89.8%
	4	1008	1003	00:28:11	73	92.8%	25	2.5%	1008	73	92.8%
Total Fort Worth		12365	11510								
Haltom City	1	91	91	00:09:58	31	65.9%	3	3.3%	91	31	65.9%
	2	166	149	00:10:00	34	79.5%	5	3.0%	166	34	79.5%
	3	77	70	00:11:43	12	84.4%	3	3.9%	77	12	84.4%
	4	4	4	00:23:39	0	100.0%	0	0.0%	29	1	96.6%
Total Haltom City		338	314								



MedStar Response Time Reliability and AVG Response Time Performance

Period: Aug 2019

Member City	Pri	Current Month							100 Response Compliance Period		
		Calls	On Scene	Avg RT	Late Responses	On Time %	Extended Responses Count	Extended Responses %	Compliance Calculated Responses	Late Responses	On Time %
Haslet	1	13	12	00:09:59	2	84.6%	1	7.7%	76	13	82.9%
	2	18	15	00:09:07	3	83.3%	2	11.1%	110	9	91.8%
	3	13	13	00:10:51	2	84.6%	1	7.7%	66	3	95.5%
Total Haslet		44	40								
Lake Worth	1	27	27	00:09:16	6	77.8%	1	3.7%	27	6	77.8%
	2	77	69	00:08:35	9	88.3%	3	3.9%	133	12	91.0%
	3	24	23	00:10:51	2	91.7%	2	8.3%	54	4	92.6%
	4	1	1	00:10:37	0	100.0%	0	0.0%	14	0	100.0%
Total Lake Worth		129	120								
Lakeside	1	1	1	00:20:59	1	0.0%	1	100.0%	23	7	69.6%
	2	3	3	00:11:51	1	66.7%	0	0.0%	56	16	71.4%
	3	2	2	00:16:07	1	50.0%	0	0.0%	24	7	70.8%
Total Lakeside		6	6								
River Oaks	1	21	21	00:07:46	2	90.5%	0	0.0%	93	12	87.1%
	2	40	32	00:08:02	8	80.0%	0	0.0%	98	11	88.8%
	3	14	13	00:08:54	2	85.7%	0	0.0%	91	6	93.4%
Total River Oaks		75	66								
Saginaw	1	39	38	00:09:14	9	76.9%	0	0.0%	114	21	81.6%
	2	63	56	00:09:40	11	82.5%	1	1.6%	63	11	82.5%
	3	55	49	00:14:49	16	70.9%	2	3.6%	55	16	70.9%
Total Saginaw		157	143								
Sansom Park	1	20	20	00:08:51	5	75.0%	1	5.0%	67	13	80.6%
	2	27	25	00:08:58	5	81.5%	1	3.7%	27	5	81.5%
	3	18	15	00:10:03	1	94.4%	0	0.0%	99	7	92.9%
	4	2	2	00:09:04	0	100.0%	0	0.0%	17	0	100.0%
Total Sansom Park		67	62								
	1	2	2	00:08:21	0	100.0%	0	0.0%	7	1	85.7%



MedStar Response Time Reliability and AVG Response Time Performance

Period: Aug 2019

Member City	Pri	Current Month							100 Response Compliance Period		
		Calls	On Scene	Avg RT	Late Responses	On Time %	Extended Responses Count	Extended Responses %	Compliance Calculated Responses	Late Responses	On Time %
Westover Hills	2	5	5	00:07:43	0	100.0%	0	0.0%	18	1	94.4%
	3	1	0	00:02:06	0	100.0%	0	0.0%	18	1	94.4%
Total Westover Hills		8	7								
Westworth Village	1	11	11	00:07:55	1	90.9%	0	0.0%	93	8	91.4%
	2	32	31	00:09:08	5	84.4%	0	0.0%	98	8	91.8%
	3	8	7	00:11:00	1	87.5%	0	0.0%	8	1	87.5%
Total Westworth Village		51	49								
White Settlement	1	63	60	00:07:05	5	92.1%	0	0.0%	159	14	91.2%
	2	107	101	00:07:55	11	89.7%	2	1.9%	107	11	89.7%
	3	58	55	00:09:57	6	89.7%	1	1.7%	114	10	91.2%
	4	6	6	00:12:05	0	100.0%	0	0.0%	46	0	100.0%
Total White Settlement		234	222								
System Wide	1	3225	3103	00:08:30	591	81.7%	77	2.4%	3803	667	82.5%
	2	6336	5788	00:08:47	733	88.4%	100	1.6%	6707	767	88.6%
	3	3470	3166	00:10:36	381	89.0%	74	2.1%	3947	409	89.6%
	4	1206	1201	00:29:08	100	91.7%	32	2.7%	1345	102	92.4%
Total System Wide		14237	13258								

FMLA Leave of Absence (FMLA Detailed Report)
Fiscal Year 10/1/18 - 08/31/2019
Percentages by Department/Conditions

Conditions		Percentages by Department				
Asthma	1					
Back	3					
Cardiology	3	Advanced	#of EEs	# on FMLA	FTE	% by FMLA % by Dep
Chronic Illness	2	Basic	121	13	2.90%	23.21% 10.74%
Circulatory Condition	1	Business Office	145	13	2.90%	23.21% 8.97%
Diabetes	1	Communications	29	8	1.79%	14.29% 27.59%
Endocrinology	1	Controller - Payroll, A/P, Purchasing	36	3	0.67%	5.36% 8.33%
FMLA - Child	10	Field Manager/Supervisors - Operations	4	1	0.22%	1.79% 25.00%
FMLA - Parent	6	Mobile Integrated Health	18	2	0.45%	3.57% 11.11%
FMLA - Spouse	4	Office of the Medical Director	15	6	1.34%	10.71% 40.00%
Gastritis/Diverticulitosis	1	Support Services - Facilities, Fleet, S.E., Logistics, S.E., Logistics	10	1	0.22%	1.79% 10.00%
Gynecological	1	Grand Totals	410	56		
Migraines	3					
Ophthalmology	2	Total # of Full Time Employees - June 2019	448			
Orthopedic Surgery	3	% of Workforce using FMLA	12.50%			
Orthopedic/Broken Finger	1					
Otolaryngology	1					
Pregnancy	8	TYPE OF LEAVES UNDER FMLA	# of Ees	% on Leave		
Psychological	4	Intermittent Leave	42	75.00%		
Grand Total	56	Block of Leave	14	25.00%		
		Total	56	100.00%		

LIGHT DUTY for Fiscal Year 2018-20

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Goal
Hours/Mo	350:17	242:08	525:00	329:52	300:14	217:13	234:07	276:20	218:49	852:44	1204:44	0:00	
FY 2018	350:17	592:28	1117:28	1447:17	1747:37	1964:44	2198:57	2475:17	2694:00	3546:44	4751:28	4751:28	3767:58
FY 2019	151:32	199:27	528:38	879:24	1220:11	1399:41	1828:41	2650:18	3214:34	3679:38	3978:11	4186:38	

GOAL: Reduce number of lost hours due to job-related injuries by

Worker's Comp LOA for Fiscal Year 2018-20

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Goal
Hours/Mo	5:10	0:00	16:38	0:00	0:00	0:00	108:00	36:00	0:00	0:00	0:00	0:00	
FY 2018	5:10	5:10	21:48	21:48	21:48	21:48	129:48	165:48	165:48	165:48	165:48	165:48	32:24
FY 2019	0:00	12:00	36:00	36:00	36:00	36:00	36:00	36:00	36:00	36:00	36:00	36:00	

GOAL: Reduce number of lost hours due to job-related injuries by

FMLA LOA for Fiscal Year 2018-20

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
Hours/Mo	1693:07	1494:22	1275:38	1378:42	1060:48	1211:44	1098:44	1083:10	995:10	1151:20	1975:50	0:00	1244:17
FY 2018	1693:07	3187:28	4463:04	5841:48	6902:34	8114:18	9213:00	10296:11	11291:20	12442:50	14418:44	14418:44	
FY 2019	1536:38	3007:34	4463:20	6080:48	7317:28	9154:11	11121:31	13431:44	14527:51	15672:44	16489:31	17157:21	1429:00:00

Military Leave for Fiscal Year 2017-20

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
Hours/Mo	72:00	48:00	72:00	116:00	59:00	120:00	97:00	166:00	296:00	50:00	0:00	0:00	109:36
FY 2018	72:00	120:00	192:00	308:00	367:00	487:00	584:00	750:00	1046:00	1096:00	1096:00	1096:00	

*Unfilled shifts only

Total Leave Hours

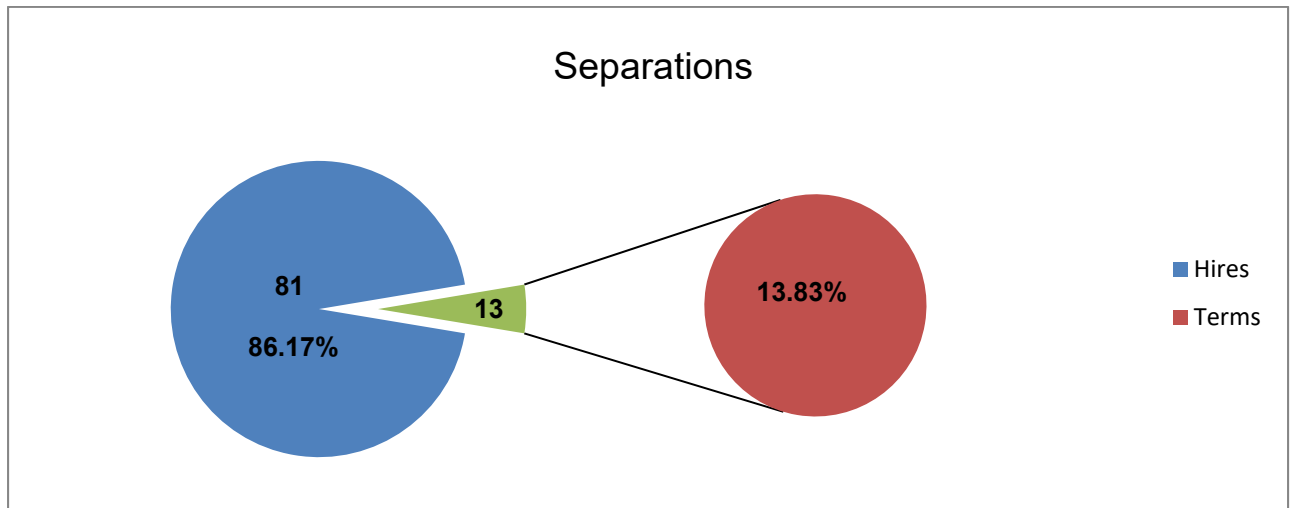
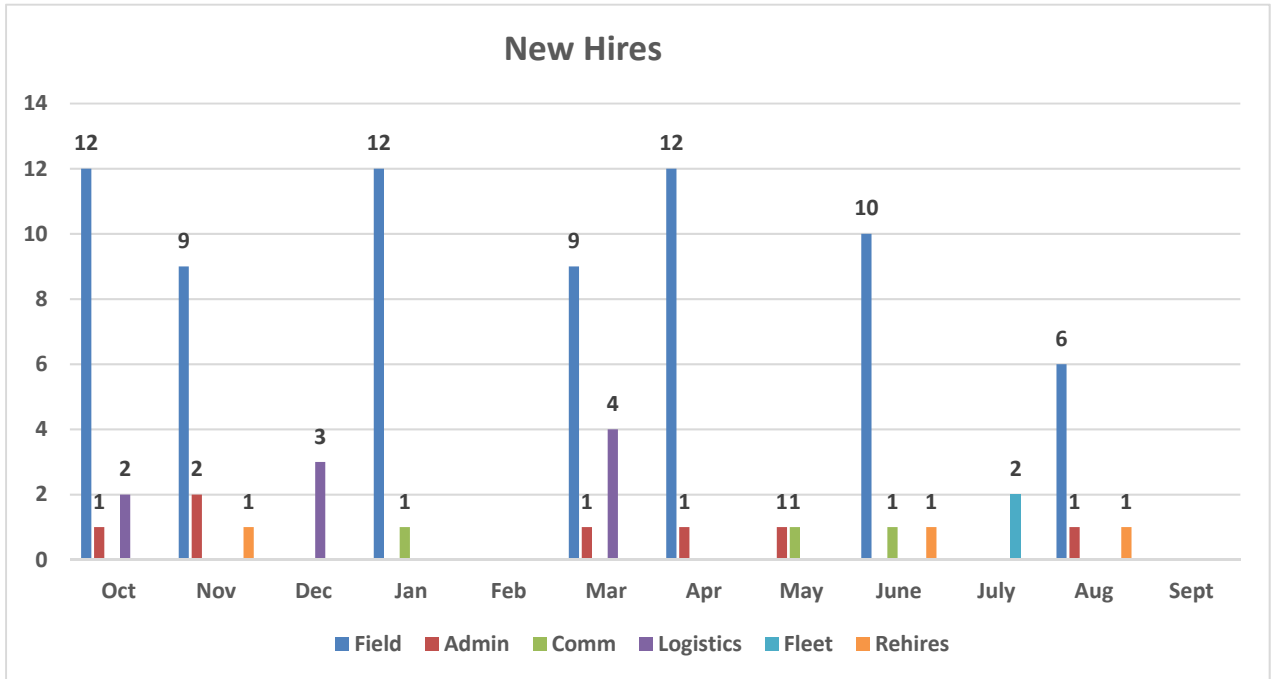
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
Hours/Mo	2120:34	1784:30	1889:13	1824:34	1420:00	1548:51	1537:57	1561:36	1509:59	2054:10	3180:34	0:00	1725:08
FY 2018	2120:34	3905:04	5794:17	7618:57	9038:51	10587:51	12125:44	13687:17	15197:10	17251:20	20432:00	20432:00	

Summary of Fiscal Year 2018-20

	Light Duty	Worker's Comp	FMLA	Military	Total
YTD	4751:28	165:48	14418:44	1096:00	20432:00
Goal- Compare	3767:58	32:24	17157:28	1543:08	5343:27

Recruiting & Staffing Report

Fiscal Year 2018-2019

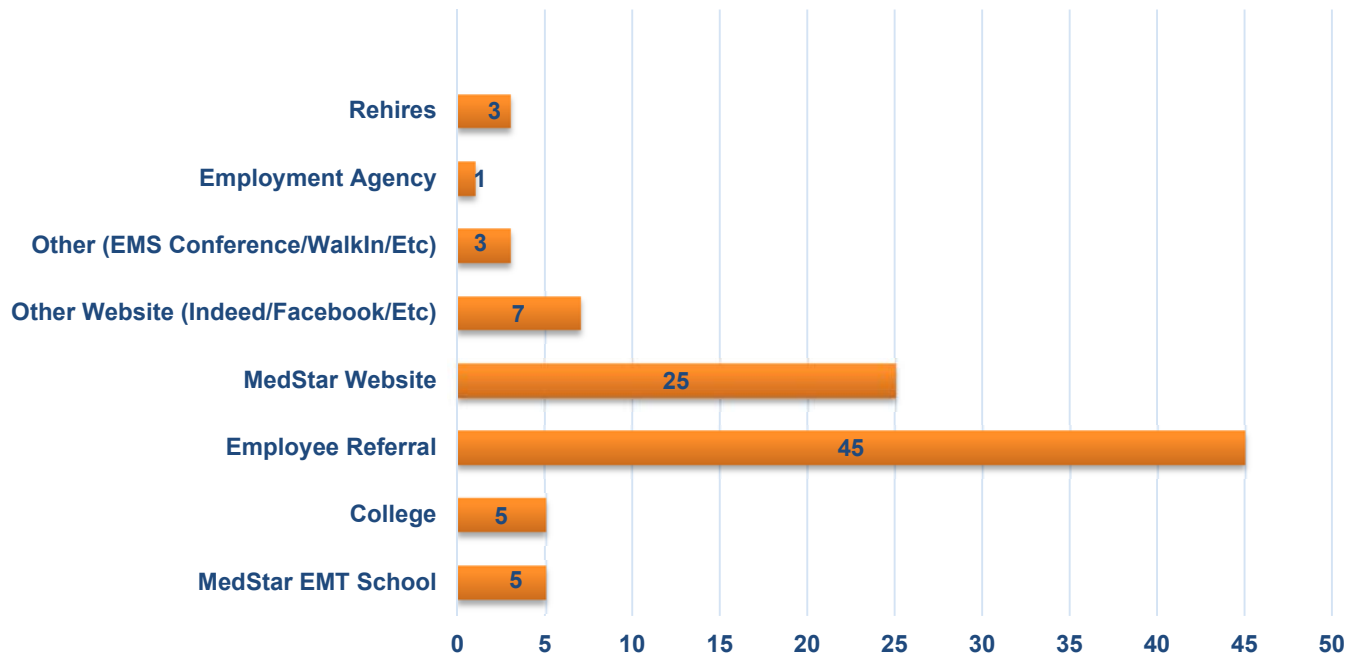


Fiscal Year Statistics
 Total hires to date 94
 Total separations from hires 13

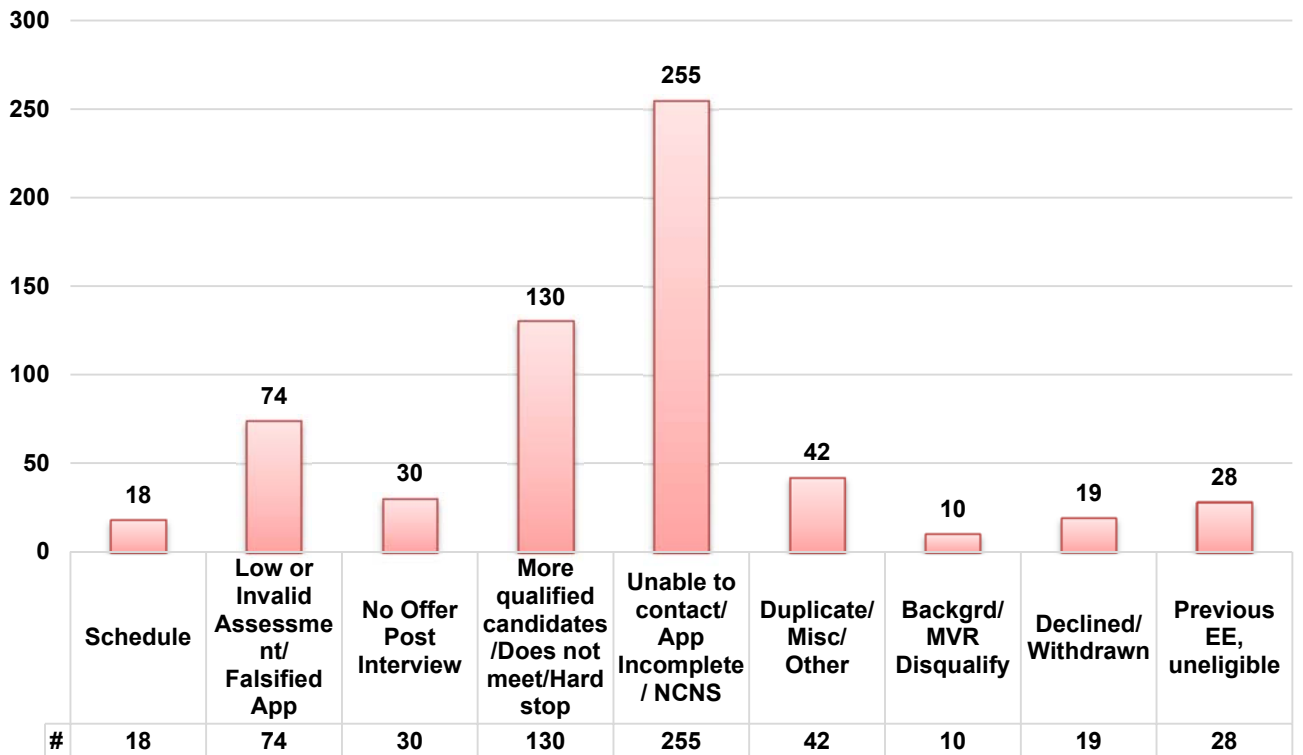
Separation Reason from Hire:

- Medical – 1
- Job Abandonment - 1
- Personal Reasons - 1
- Relocation - 1
- Better Opportunity – 3
- Schedule – 2
- Career Change – 1
- Involuntary (Absenteeism) – 1
- Retirement – 1
- Did not return from LOA - 1

New Hire Referral Source



Applicant Rejection Reasons



TOTAL APPLICATIONS REJECTED 606
TOTAL APPLICATIONS REVIEWED 700

MedStar Mobile Health Care Separation Statistics - August 2019

	Current Month			Year to Date			Compared to Aug 18		Headcount August
	Vol	Invol	Total	Vol	Invol	Total	18-Aug	%inc/dec	
Full Time Separations	9	6	15	53	13	66	59	11.9%	448
Part Time Separations	2	0	2	38	1	39	21	85.7%	51
Total Separations	11	6	17	91	14	105	80	31.3%	499

Total Turnover %	Full Time	Part Time	Total	Full Time	Part Time	Total
		3.35%	3.92%	3.41%	14.73%	76.47%

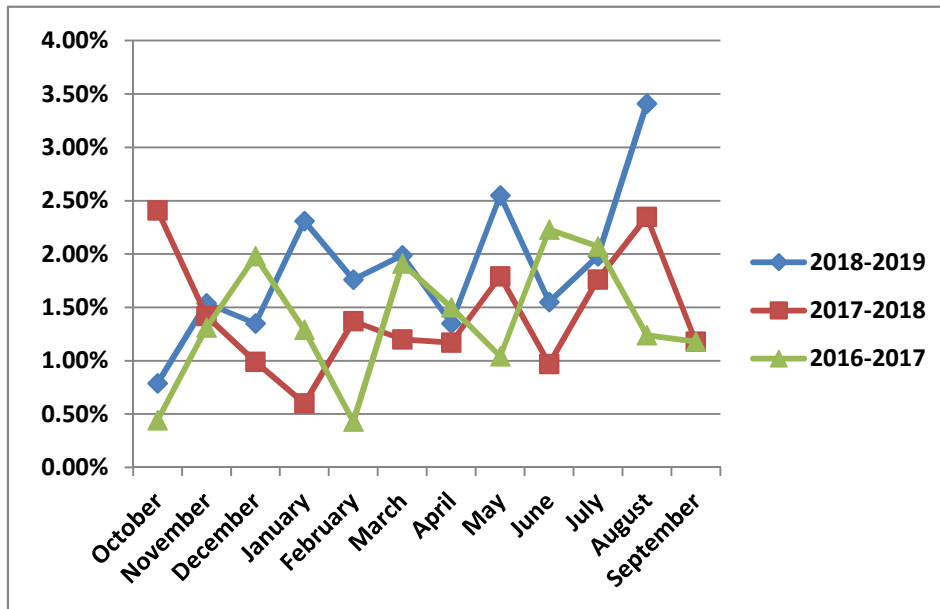
Separations by Department

Full time	Current Month			Year to Date			Headcount 19-Aug
	Vol	Invol	Total	Vol	Invol	Total	
Administration							1
Advanced	3	2	5	17	3	20	121
Basics	3	1	4	14	5	19	145
Business Intelligence - Deployment, QI, Scheduler							4
Business Office				1	0	1	29
Communications				3	0	3	36
Compliance							1
Controller - Payroll, Purchasing, A/P				1	0	1	4
Customer Integration				1	0	1	0
Executives				2	0	2	6
Field Manager/Supervisors - Operations							18
Human Resources				1	0	1	7
Information Technology				1	0	1	2
Medical Records							2
Mobile Integrated Health Department	1	0	1	2	0	2	15
MTAC - MedStar Training Academy							13
Office of the Medical Director				1	0	1	10
Risk and Safety							2
Support Services - Facilities, Fleet, S.E., Logistics	2	3	5	9	5	14	32
Total	9	6	15	53	13	66	448

Part Time	Current Month			Year to Date			Headcount 19-Aug
	Vol	Invol	Total	Vol	Invol	Total	
Advanced	1	0	1	14	0	14	26
Basics	1	0	1	15	1	16	21
Business Intelligence - Deployment, QI, Scheduler							
Business Office							
Communications				2	0	2	0
Compliance							
Controller - Payroll, Purchasing, A/P							
Customer Integration							
Deployment							
Directors							
Field Manager/Supervisors							
Fleet							
Human Resources				1	0	1	0
Information Technology							
Medical Records							
Mobile Integrated Health Department				3	0	3	1
MTAC - MedStar Training Academy							
Office of the Medical Director							
Risk and Safety							
Support Services - Facilities, Fleet, S.E., Logistics				3	0	3	3
Total	2	0	2	38	1	39	51

MedStar Mobile Healthcare Turnover Fiscal Year 2018-2019

	Full & Part Time Turnover			Full Time Only
	2018-2019	2017-2018	2016-2017	2018-2019
October	0.79%	2.41%	0.44%	0.46%
November	1.54%	1.42%	1.31%	0.88%
December	1.35%	0.99%	1.98%	0.66%
January	2.31%	0.60%	1.29%	1.10%
February	1.76%	1.37%	0.43%	0.89%
March	1.99%	1.20%	1.91%	1.34%
April	1.35%	1.17%	1.50%	1.29%
May	2.55%	1.79%	1.04%	1.74%
June	1.55%	0.97%	2.23%	0.86%
July	1.98%	1.76%	2.07%	1.76%
August	3.41%	2.35%	1.24%	3.35%
September		1.18%	1.18%	
Projected	22.451%	17.210%	16.620%	15.633%





Discussion

- Research Presentations
 - October 2019: EMS World
 - Accepted for both poster and oral presentation – Validation of Proposed Criteria for Withholding Resuscitative Efforts in Out-of-Hospital Cardiac Arrest
 - January 2020: NAEMSP
 - Accepted for oral presentation - Implementation of a Standardized Worksheet Tool for the Evaluation of Patients Activating 911 for Lift Assistance
 - Accepted for poster presentation - Discordance of Chest Compression Depth Measurement with Variable Placement of an Accelerometer-based CPR Feedback Device: A Simulation-Based Pilot Study
 - Accepted for poster presentation – Incidence of Unrecognized Failed Bag-Valve-Mask (BVM) Ventilation

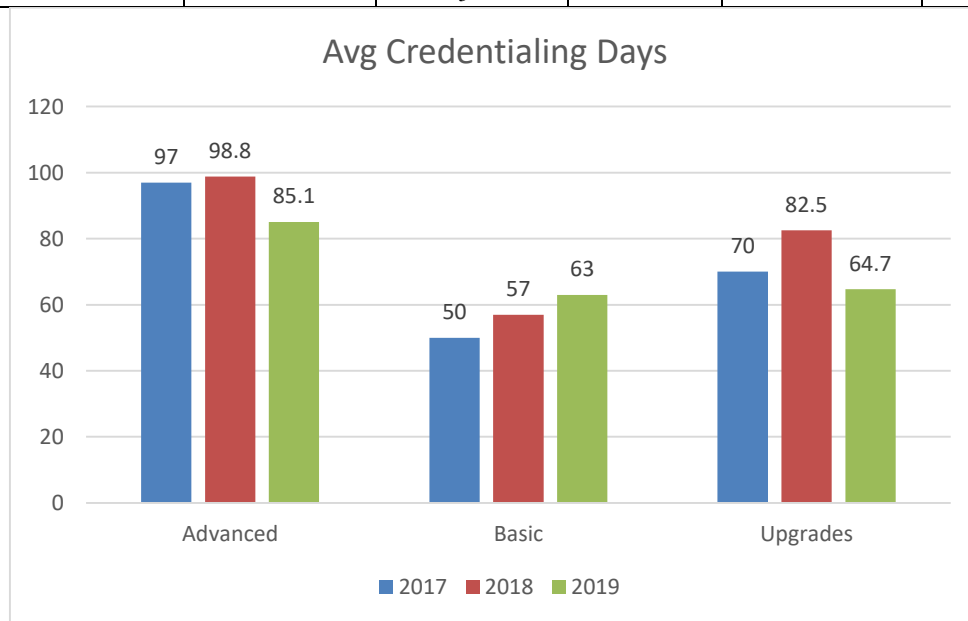
Education and Training

- Education
 - OMD 19Q3 CE – Completed
 - Assisting with FWFD Medic Quarterly

Credentialing

- ECA re-credentialing to be completed by October 1.

2019	Candidates	Credentialed	Pulled	Separated	In-training
Advanced	13	8	0	1	4
Adv Upgrade	10	9	0	0	1
Basic	42	34	0	0	8



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



QA

Case Acuity		
	July 2019	August 2019
High	7 (6.7%)	10 (8.6%)
Moderate	26 (24.8%)	22 (19.0%)
Low	64 (61.0%)	79 (68.1%)
Non QA/QI	8 (7.6%)	5 (4.3%)
Grand Total	105 (100.0%)	116 (100.0%)

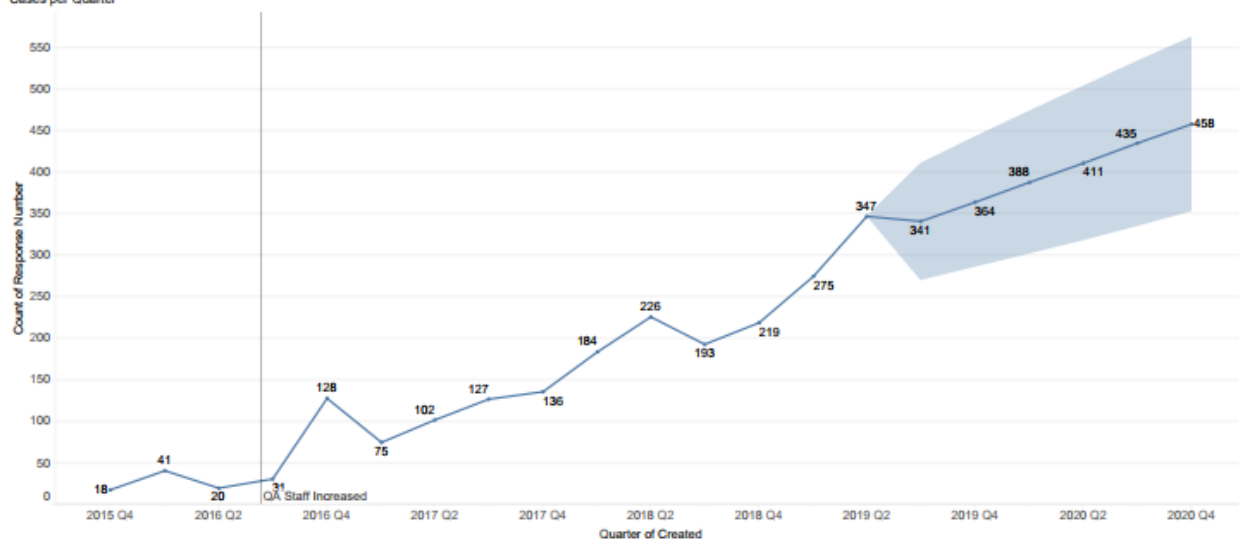
Case Disposition		
	July 2019	August 2019
Needs Improvement	44 (41.9%)	48 (41.4%)
Clinically Inappropria..	2 (1.9%)	4 (3.4%)
Forwarded	10 (9.5%)	6 (5.2%)
No Fault	37 (35.2%)	40 (34.5%)
Pending	12 (11.4%)	18 (15.5%)
Grand Total	105 (100.0%)	116 (100.0%)

Case Metrics (Time to MD Review, Time to Closure)				
Acuity	Avg. Created-Review Days	Avg. Review-Closure Days	Avg. Created-Closure Days	
High	1.3 days	4.5 days	6.4 days	
Moderate	4.0 days	4.4 days	8.3 days	
Low	4.1 days	1.6 days	5.5 days	
Non QA/QI	7.0 days	0.0 days	7.3 days	
Grand To..	4.0 days	2.1 days	6.1 days	

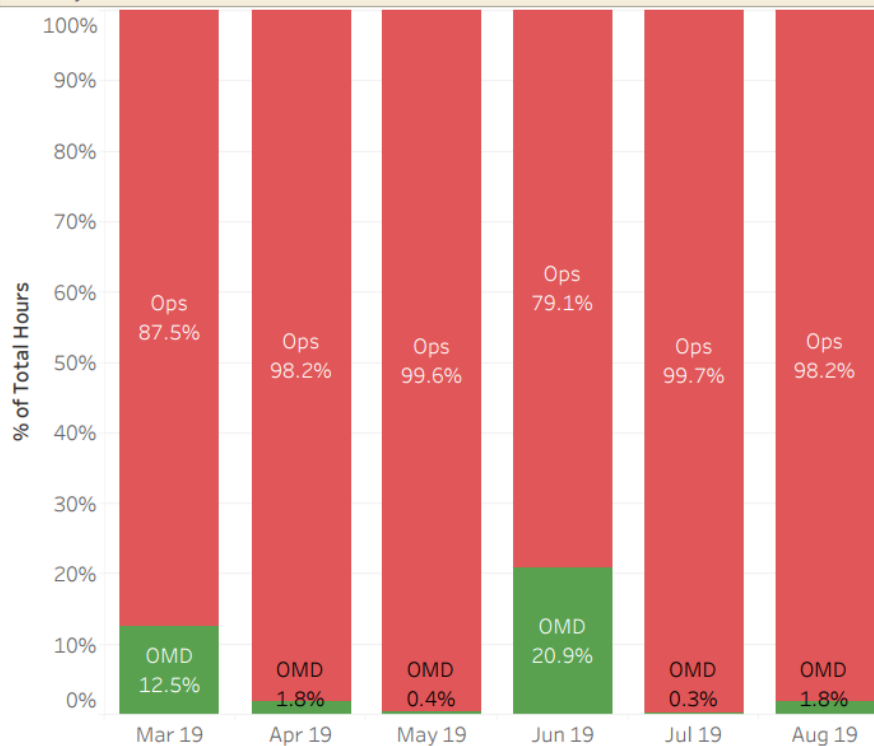
Case Origin			System Clinical Issues		
Self Report 55 24.9%	Airway QA 39 17.6%	OMD 30 13.6%		July 2019	August ..
			Equipment Issues	2	2
			Inadequately Treated U..	2	1
			Multiple Issues		2
			No EtCO2 w/ PPV	2	3
			Unrecognized Failed Air..	1	
			Untreated Lethal Arrhyth..		1
CQI/First Pass 51 23.1%	CPR QA 15	Ops	Case Status		
				July 2019	August 2019
			Closed	93 (88.6%)	78 (67.2%)
			Open	12 (11.4%)	35 (30.2%)
			Open CIP		3 (2.6%)
			Grand Total	105 (100.0%)	116 (100.0%)

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Cases per Quarter



Lost Payroll Hours



Reason

Ops OMD

Month

3/1/2019 to 9/30/2019

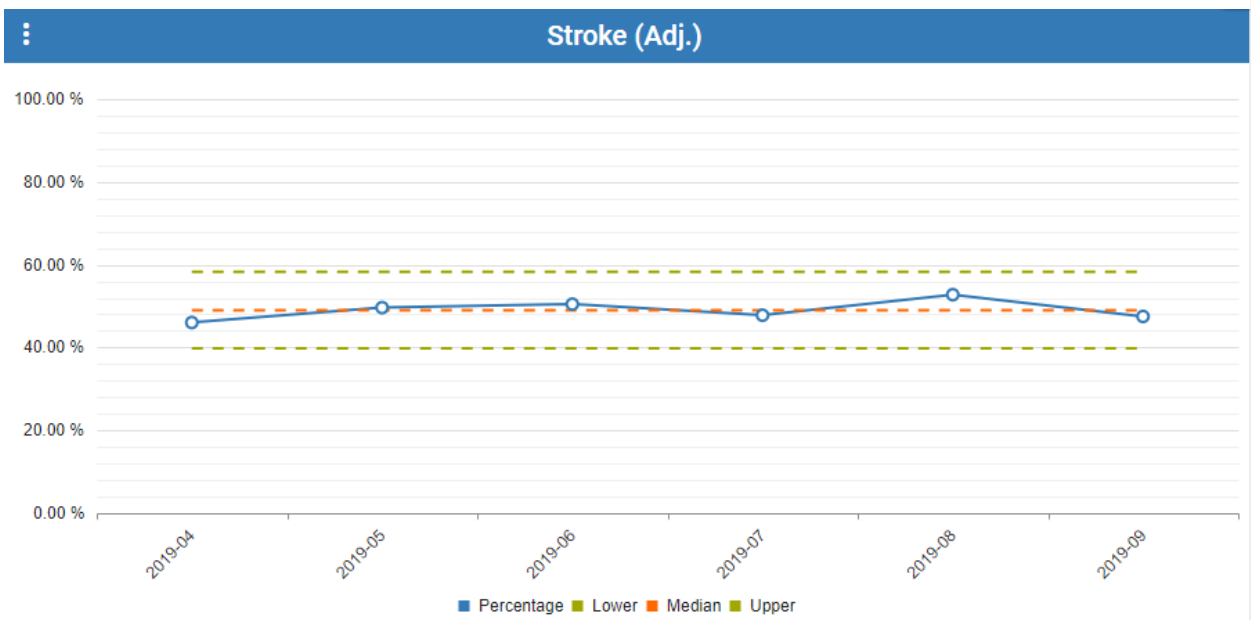
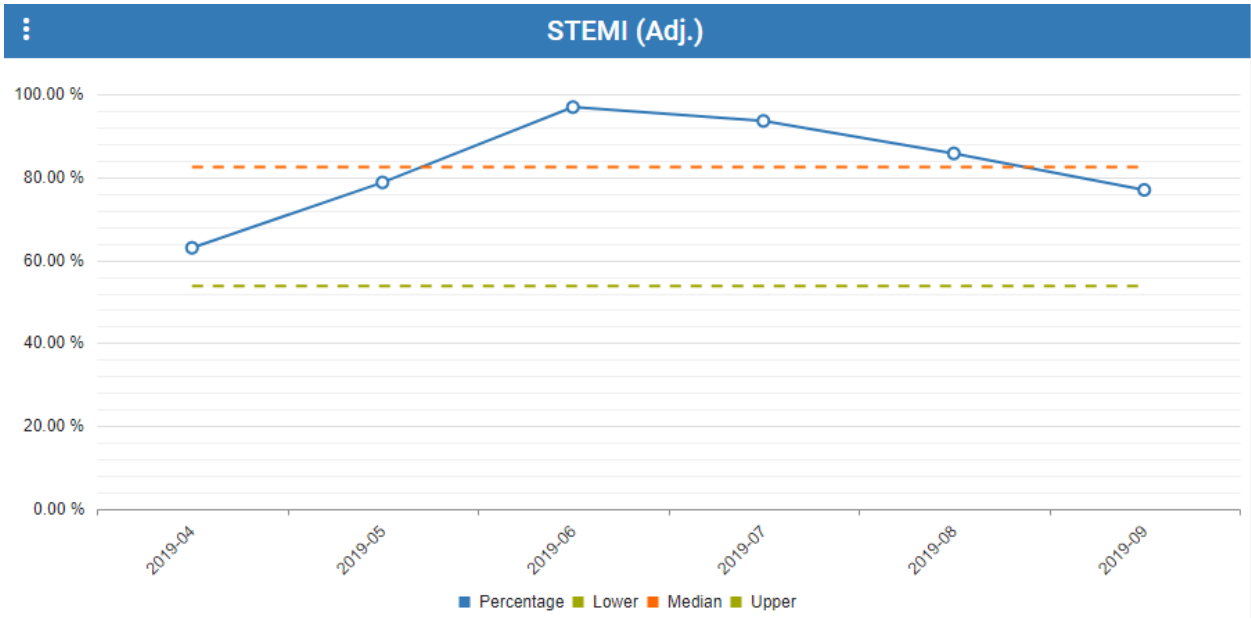
Lost Payroll Hours (Totals)

	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19
Ops	418.4	479.5	503.8	636.9	754.5	830.5
OMD	60	8.6	2	168	2	15
Grand Total	478.4	488.1	505.8	804.9	756.5	845.5

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

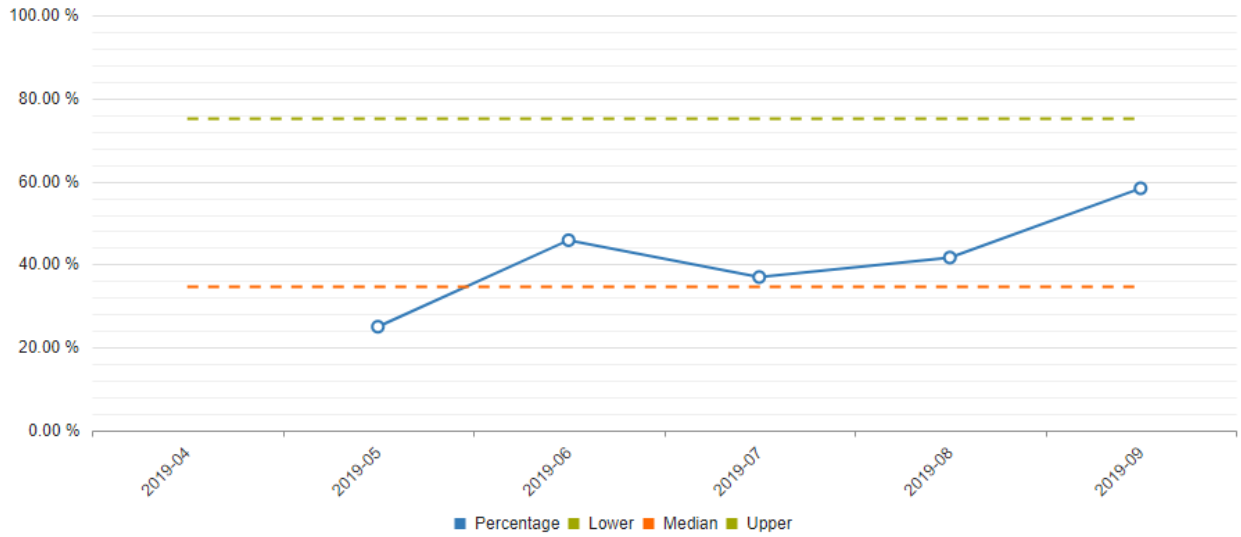
System Diagnostics

- Clinical Bundles

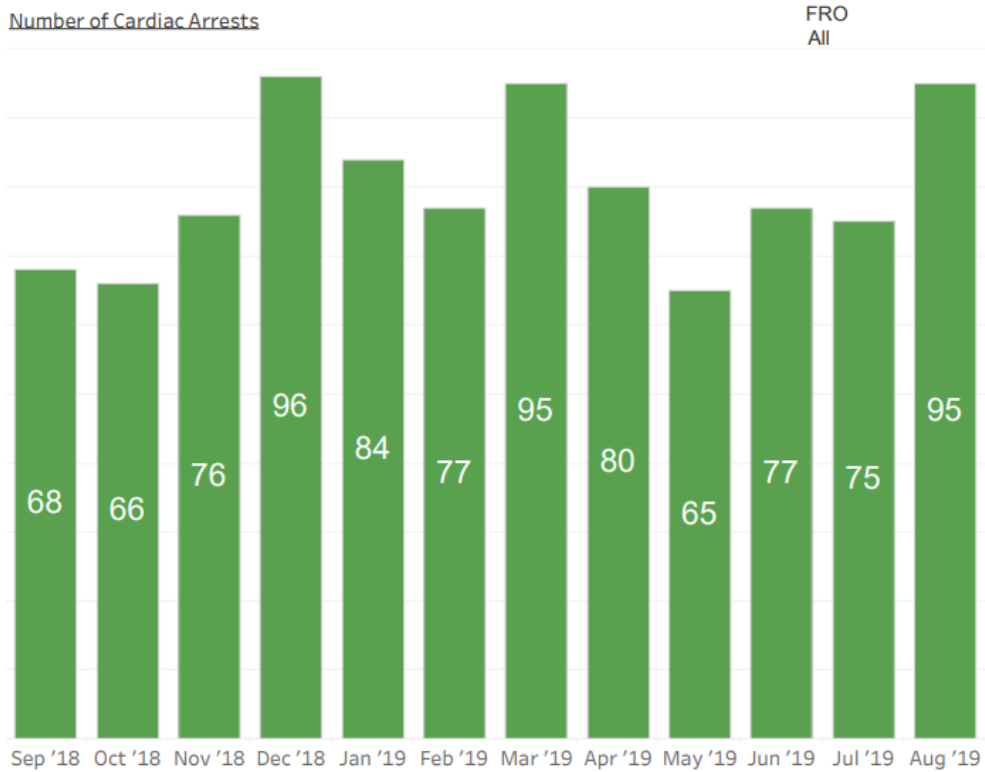


The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

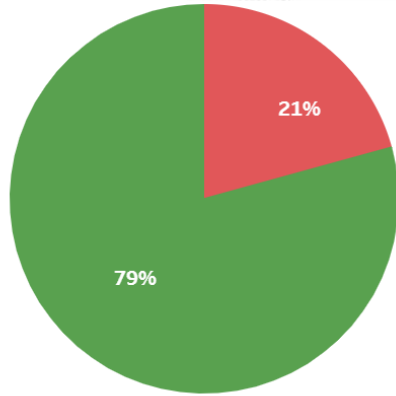
Sepsis (Adj.)



- Resuscitation



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

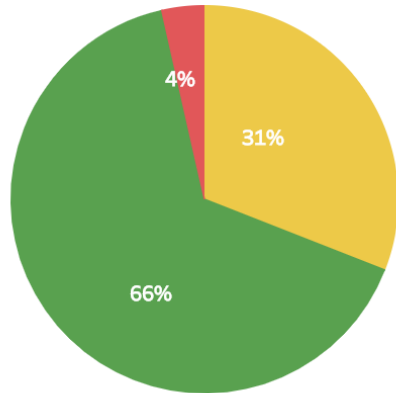
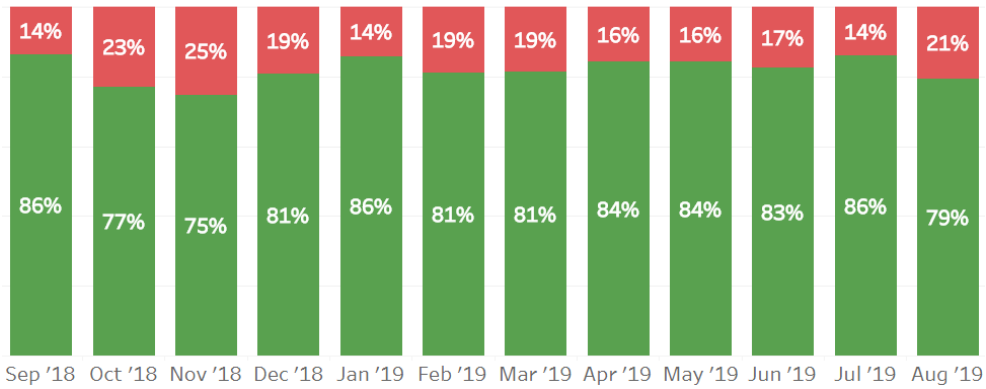


August 2019
FRO
(All)

Chest Compression Fraction

- < 90%
- ≥ 90%

Chest compressions should be performed at least 90% of the time during a cardiac arrest

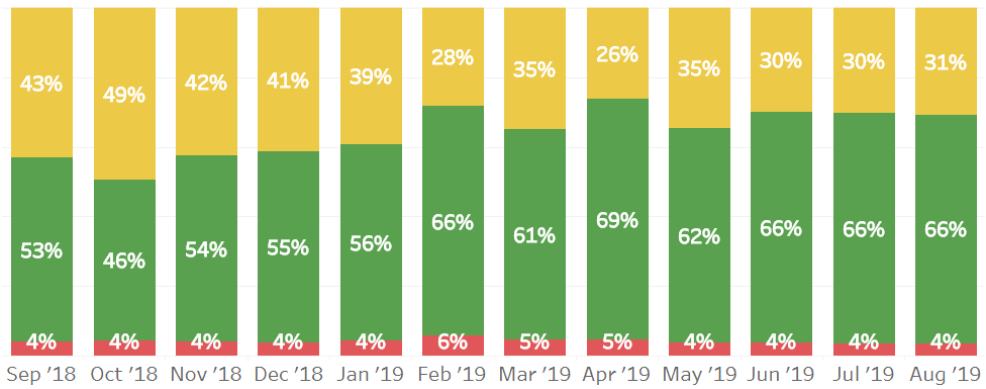


August 2019
FRO
(All)

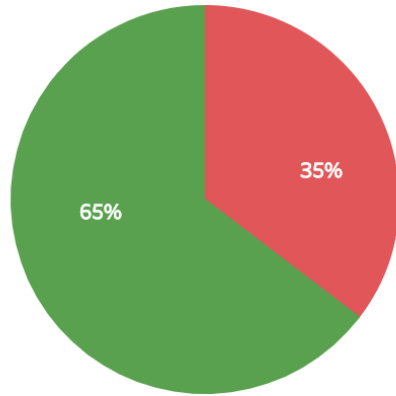
Rate

- Too Fast
- Correct Rate
- Too Slow

Chest compression should be performed at a rate of 100-120 compressions per minute



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



August 2019

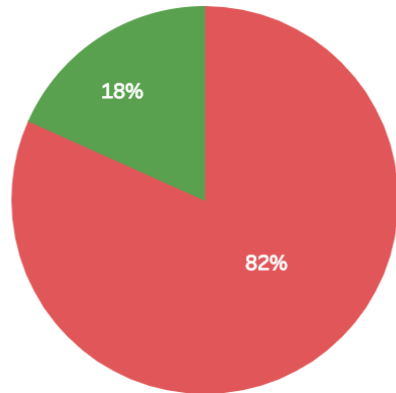
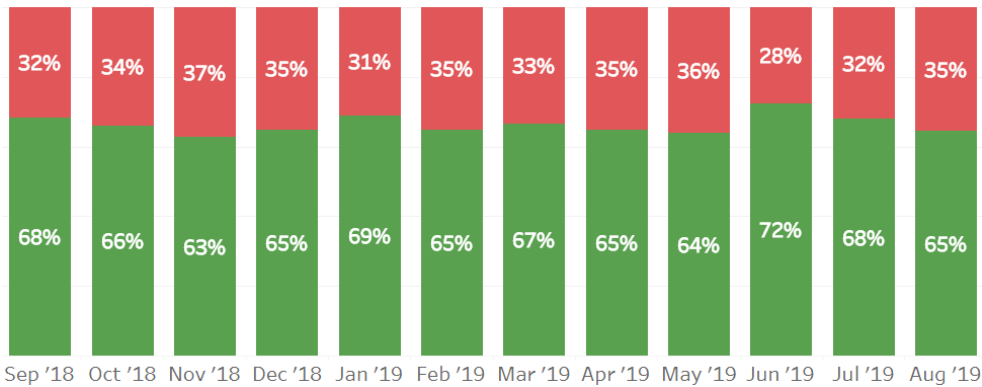
FRO

(All)

Depth

- Too Shallow
- Correct Depth

Chest compressions should meet a minimum depth of 2 inches



August 2019

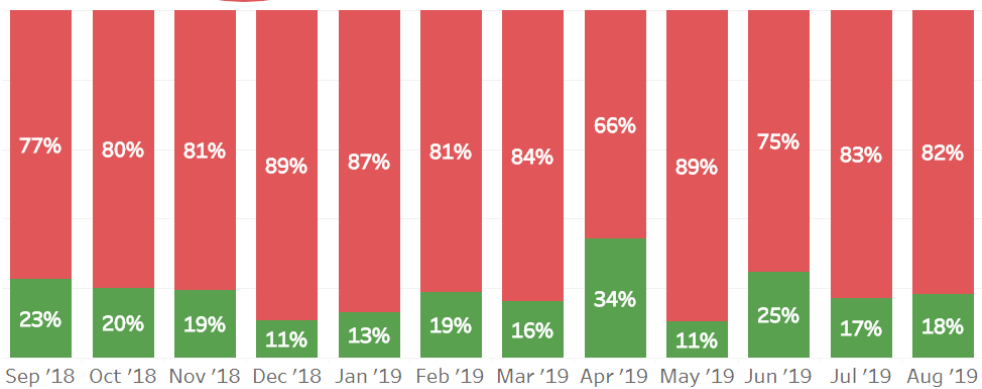
FRO

(All)

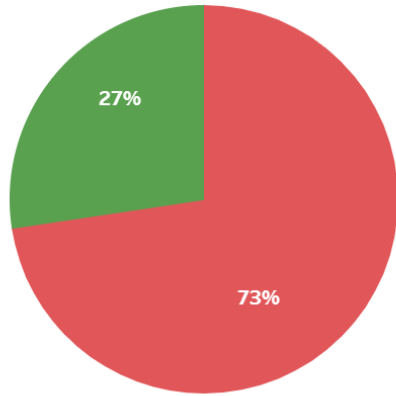
Release Velocity

- Inadequate Release
- Adequate Release

You should allow full chest recoil at a speed of at least 400 mm/s



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



August 2019

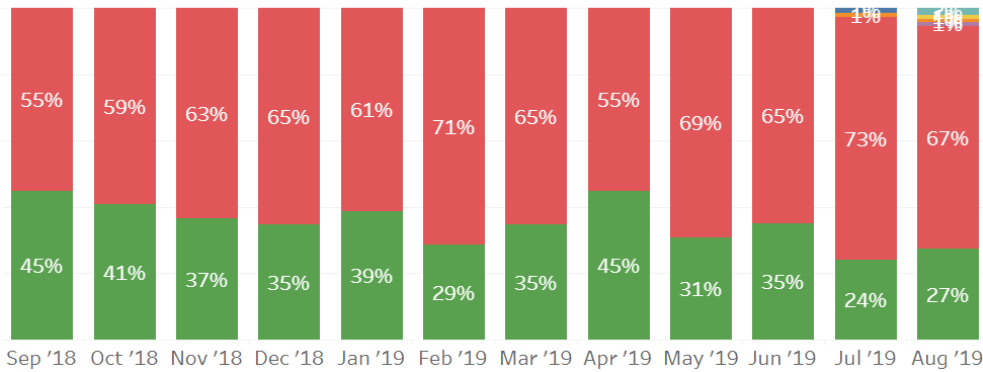
FRO

(All)

ROSC

- "Yes, At... ■ "Yes, Pr... ■ Yes
- "Yes, At... ■ "Yes, Pri...
- "Yes, Pr... ■ No

Percentage of cases with documented return of spontaneous circulation

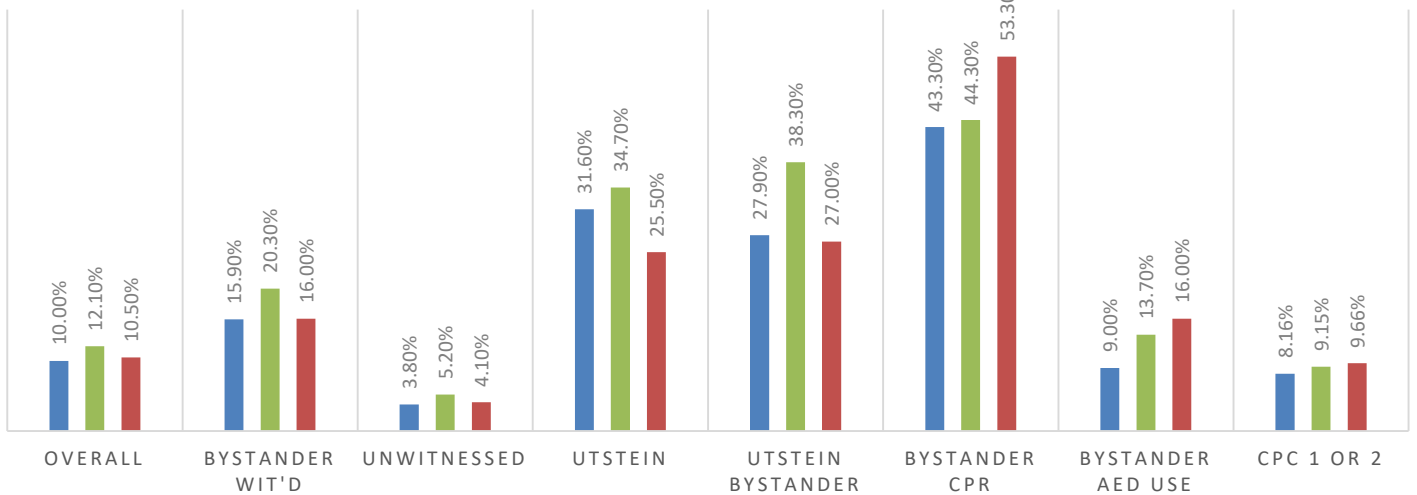


CARES

- 2019 data is not complete
 - o 31 outcomes pending

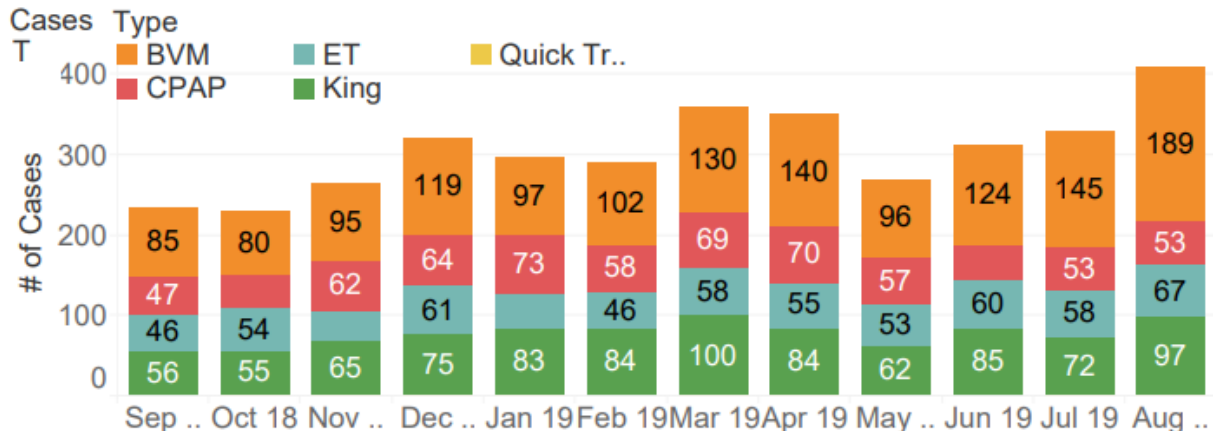
CARES DATA

■ MedStar 2017 ■ MedStar 2018 ■ MedStar 2019 Not Validated

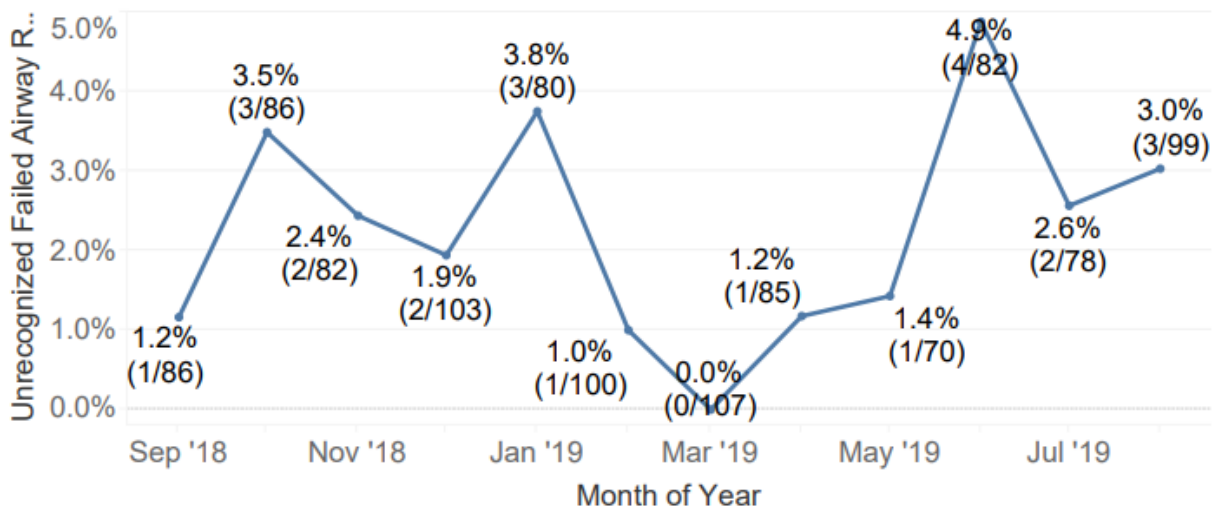


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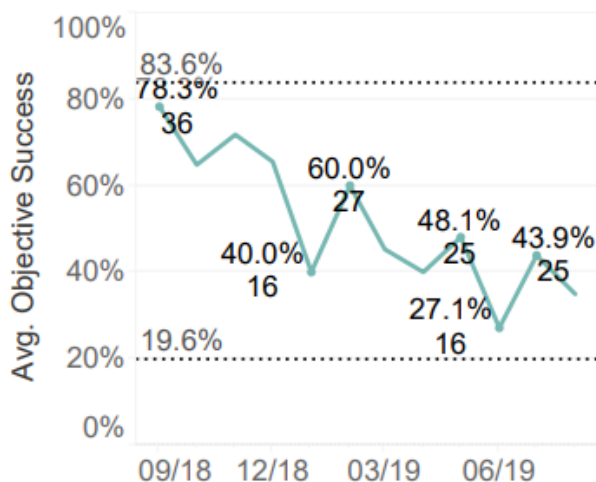
Airway



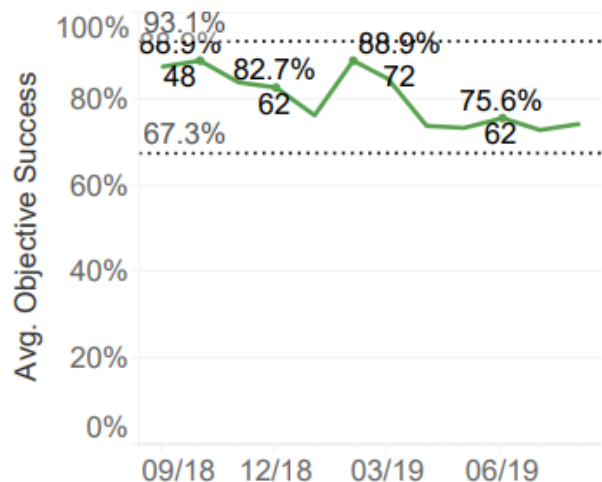
Unrecognized Failed Advanced Airway Rate



Advanced Airways Success - ET



Advanced Airways Success - King



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**Wednesday, September 11, 2019
Compliance Officer's Report
August 15, 2019 to September 11, 2019**

Compliance Officer Duties

- Multiple investigation conducted for compliance, and employee relation matters
- Submitted all employee provider roster changes to the DSHS as required
- 1 narcotic anomaly to report
 - Paramedic took her narcotic pouch home at the end of shift

Paralegal Duties

- 14 DFPS reports made for suspected abuse, neglect, or exploitation
- 7 Pre-trial meetings held with the District Attorney's office
- 9 Criminal court witness appearances
- 5 Law Enforcement agency interviews
- 12 Subpoenas(s) for witness appearance processed and served
- Created, reviewed, and processed multiple contractual agreements with GC as needed

A handwritten signature in black ink, appearing to read "Chad Carr", is written over a light blue horizontal line.

Chad Carr
Compliance Officer
Paralegal- Office of General Counsel
CACO, CAPO, CRC, EMT-P

Strategic Integration Summary

September 2019



Alternate Payment Models

- CMMI//CMS “ET3” Alternate Payment Model for EMS
 - Work continues with stakeholders/payers on possible MedStar participation
 - Multiple letters of interest received from payer and provider partners for our application to CMS
 - Working actively with HHSC to implement for FFS Medicaid
 - We continue to be a resource/SME for CMMI on the project

Medicaid Ambulance Supplemental Payment Program – ASPP

- HHSC continues to be engaged in trying to find a resolution
 - As requested by Rep. Klick and Rep. Price, Commissioner Phillips met with several EMS agencies on September 13th
 - MedStar, Dallas Fire, Houston Fire and Texas City Fire
 - Discussed the need for rapid resolution
 - Commissioner agreed to try and speed the process along, recognizes the significance
 - FY 2018-19 ASPP payment significantly less than anticipated (\$1.08 million vs. \$2.8 million)
 - Due to re-basing of cost estimates all taken this FY
 - HHSC recognizes that may not be the best way to resolve and committed to trying to find a resolution to THIS YEAR’s payment as well.

StarSaver Plus Pilot

- Trinity Terrace resident enrollments being conducted this month

JPS Expanded Services

- JPS provided an LOI for ET3 project and still wants to continue dialog on patient navigation services

Paid Consulting Activity

- Center for Public Safety Management (division of ICMA)
 - Currently working with them on 2 projects
 - San Diego County, CA – Evaluation of EMS agency performance
 - Medford, OR and Collier County, FL
 - Asked to be part of a proposal for EMS Consulting project in upstate NY

UT-Dallas Grant – DETECT II

- Implemented and kicked off this month

UNT Grant – WEHAIL

- Grant awarded to UNT for elderly fall prevention and education
- MedStar participating in the grant

UNT Geriatric Practice Leadership Institute (GPLI)

- MedStar team approved for participation
- Joint team/initiative with UNT and the Alzheimer’s Association

MillerCoors

- Accepted proposal for MedStar On Demand services and patient navigation
- Working through implementation

Riding for Life Event 9/14

- 20 riders, 30 participants to bring awareness to 1st Responder and military stress and suicide

Opioid Collaboration

- Working with TCPH, ME's Office, FWFD, OD Aid, DFW Hospital Council, MedStar Community Health Collaborative and Tarrant County MHMR TORRI project to enhance surveillance monitoring and data tracking
 - Updating resource availability list

Upcoming Speaking Engagements:

<u>Event</u>	<u>Date</u>	<u>Location</u>	<u>Attendees</u>
IHI/West Health ACO Symposium	September '19	San Diego, CA	~100
California Ambulance Association	September '19	San Diego, CA	~400
EMS World Expo	October '19	New Orleans, LA	~3,000
American Ambulance Association	November '19	Nashville, TN	~400
National Association of EMS Physicians	January '20	San Diego, CA	~700
JEMS/EMS Today	March '20	Tampa, FL	~3,000

Media:

Local –

- Opioid impact/risk mitigation
 - ABC8, FOX4, CBS11
- CAD/Traffic Awareness and response routing
 - NBC5
- Stop the Bleed Training Programs at MedStar
 - ABC8, NBC5, CBS11, KRLD, WBAP
- Mitigation/prevention of respiratory emergencies
 - KRLD
- Riding for Life
 - FOX4, WBAP, KRLD

Mobile Integrated Healthcare Report

August 2019 Activity

Hospice:

Vitas: 14 active

- 3 9-1-1 calls

Holy Savior: 21 active

- No 9-1-1 calls

Embrace: 10 active

- No 9-1-1 calls

Home Health:

Klarus: 188 active

- 7 total 9-1-1 calls w/CCP on scene
- 3 in-home, scheduled visits

Health Masters: 27 active

- 5 total 9-1-1 calls w/CCP on scene

Readmission Avoidance Enrollments:

- Silverback: 13
- THR Alliance: 5
- UTSW NAIP: 1

High Utilizer:

- UTSW NAIP: 7
- Internal/FD: 3
- Non-adherent high utilizers: 14
- Silverback: 10
- 9-1-1 Encounters w/CCP on scene: 17

Palliative Care, Silverback:

- 28 active
- 9-1-1 Encounters w/CCP on scene: 6

9-1-1 Nurse Triage:

- Total calls navigated to RN: 182
- Alternative Care/Destination: 45
 - Transportation assistance via Lyft: 27
- Alternative Transportation to ED: 19
 - 17 Lyft
 - 1 private vehicle
 - 1 wheelchair van